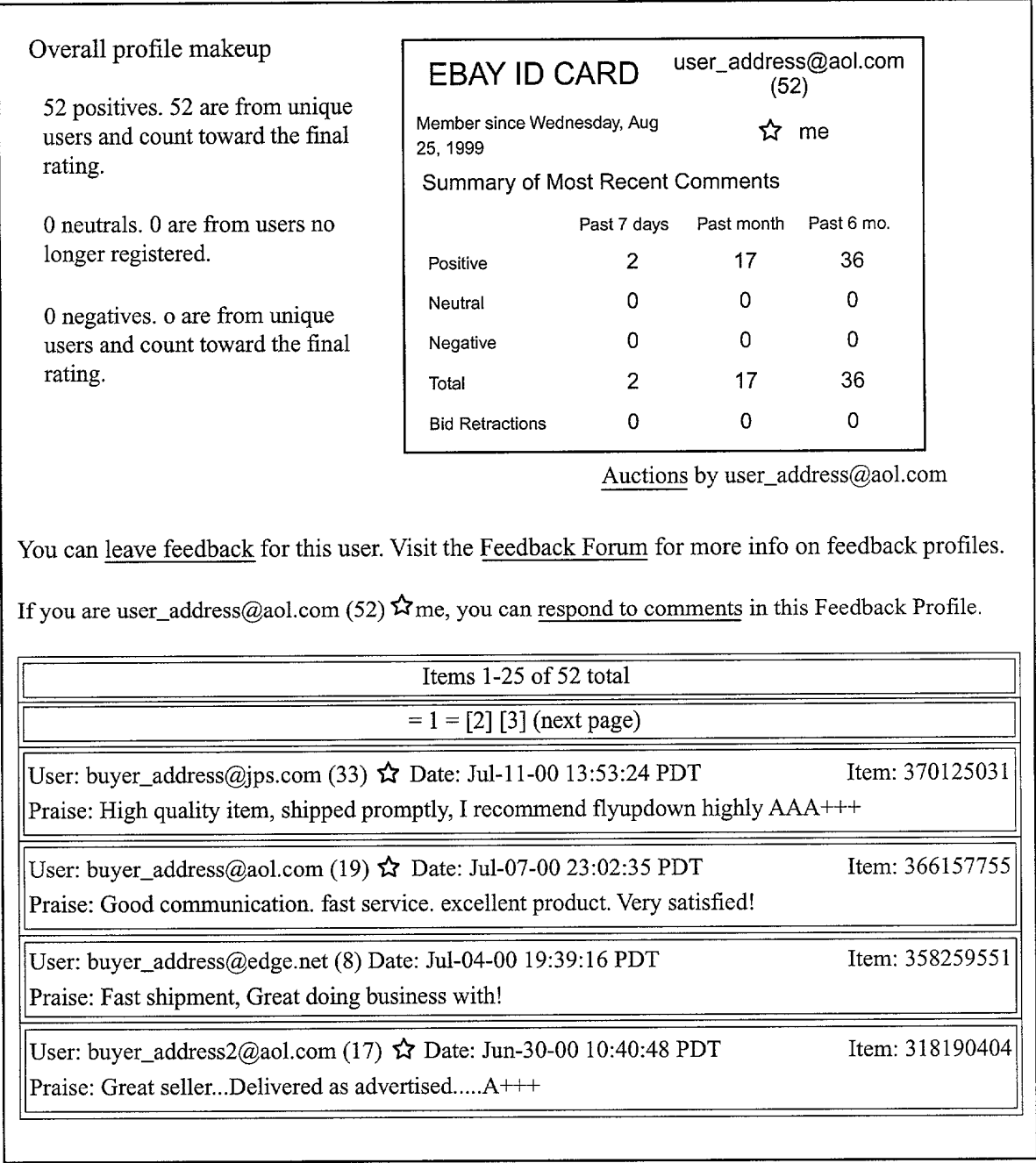


FIG. 1 PRIOR ART



**FIG. 1**  
**PRIOR ART**

## Leave Feedback about an EBAY User

205

Your User ID:

Your Password:

[Forgot your password?](#)

210

215

User ID of person who you are commenting on

220

Item number (please include since all feedback must be transactional)

Is your comment positive, negative, or neutral?

☐ positive
 ☐ negative
 ☐ neutral

225

You are responsible for your own words.

Your comments will be attributed with your name and the date. EBAY cannot take responsibility for the comments you post here, and you should be careful about making comments that could be libelous or slanderous. To be safe, make only factual, emotionless comments. Contact your attorney if you have any doubts. You will not be able to retract or edit Feedback you left. EBAY does not remove Feedback unless there is an exceptional circumstance. Think before you leave Feedback.

Please try to resolve any disputes with the other party before publicly declaring a complaint.

230

Your comment (max. 80 characters)

**WARNING:** Once placed, comments cannot be retracted. See the Feedback Forum for an explanation about how your comments affect a user's Feedback Rating

Click once to

235

Or  to start again

**FIG. 2**  
**PRIOR ART**

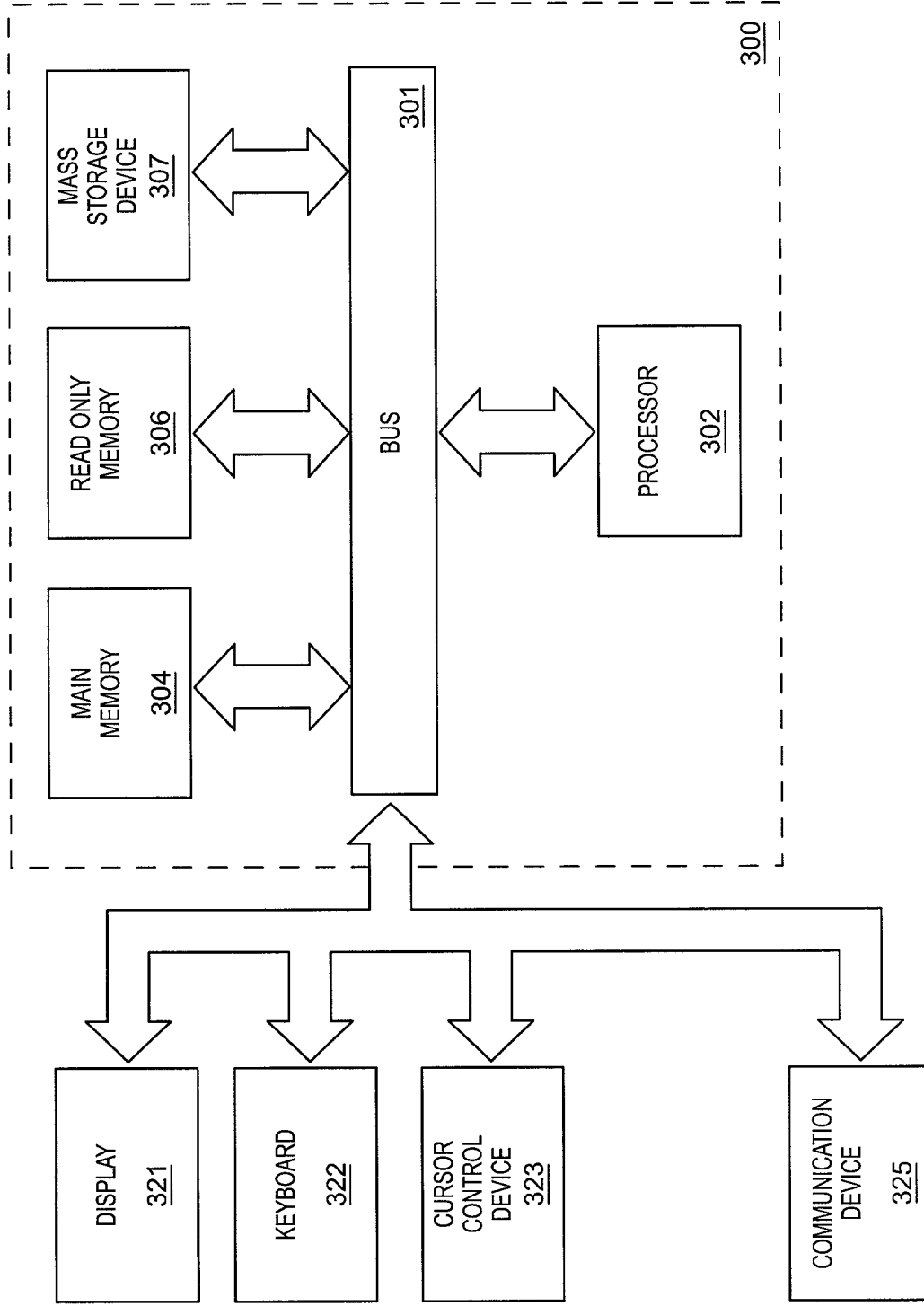
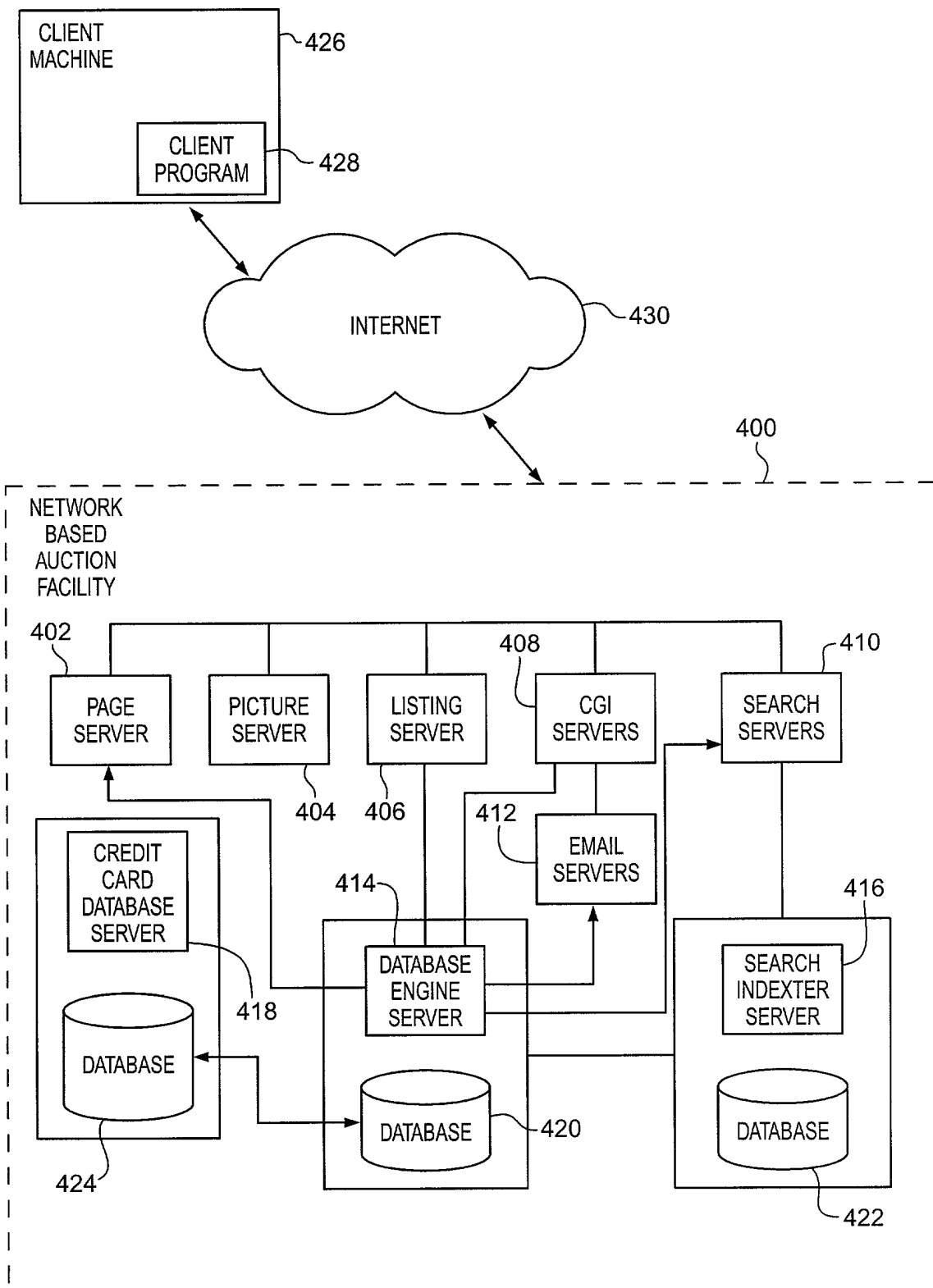
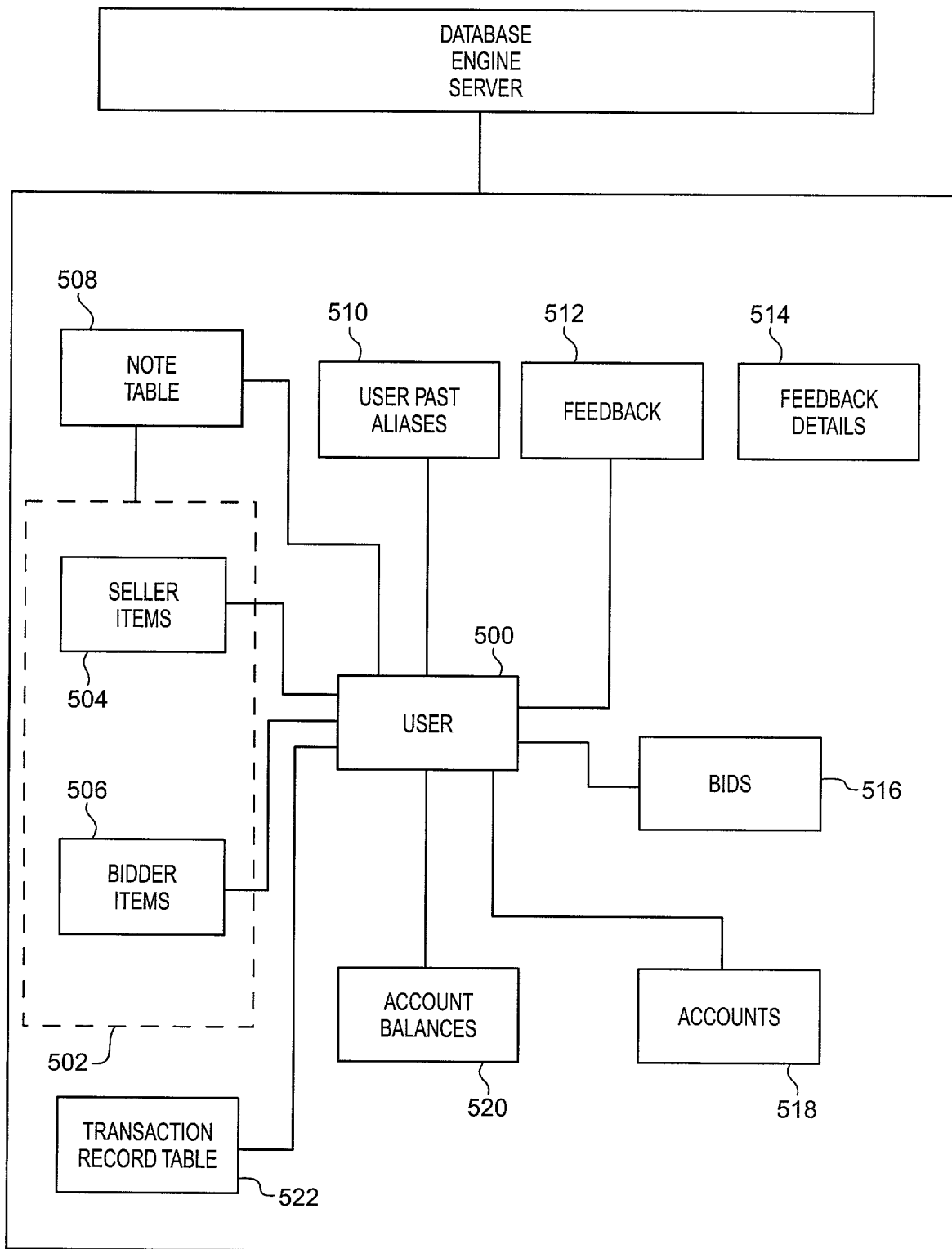


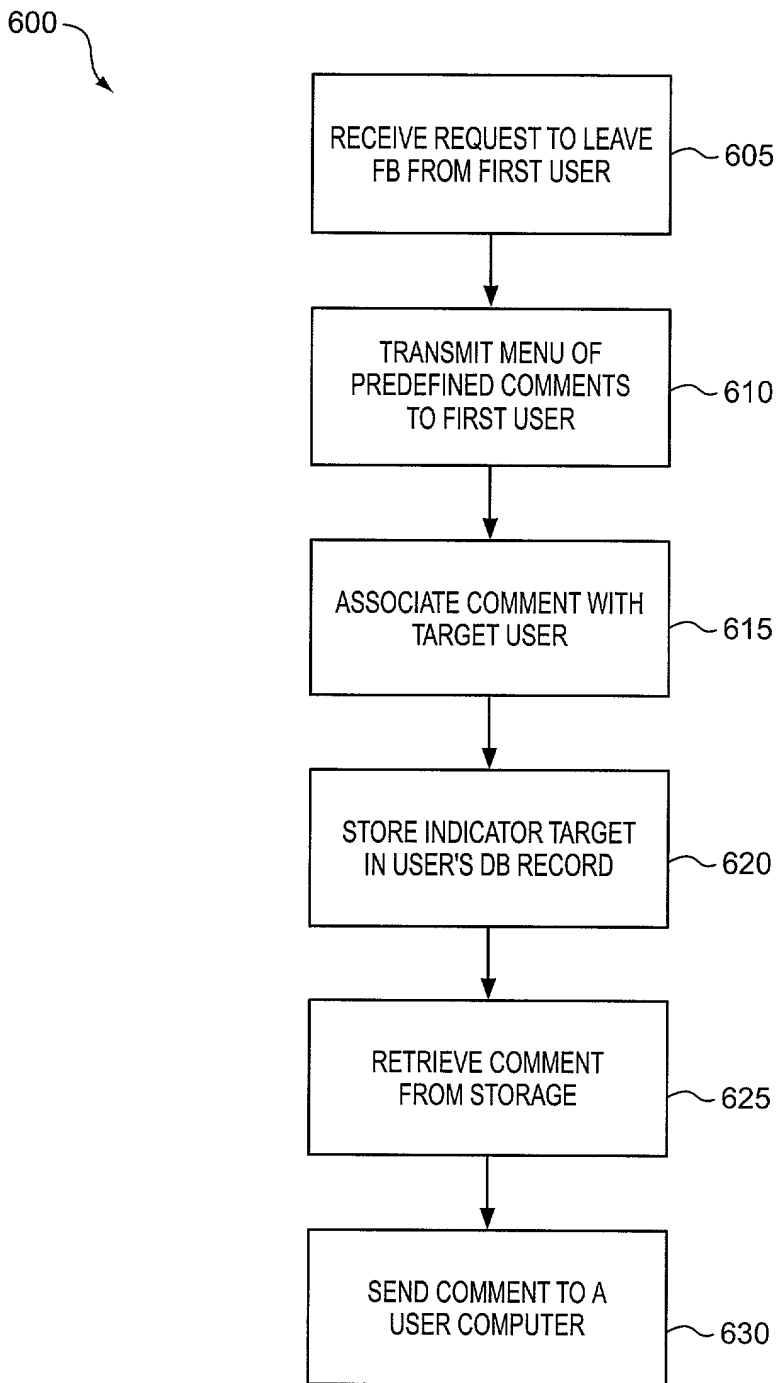
FIG. 3



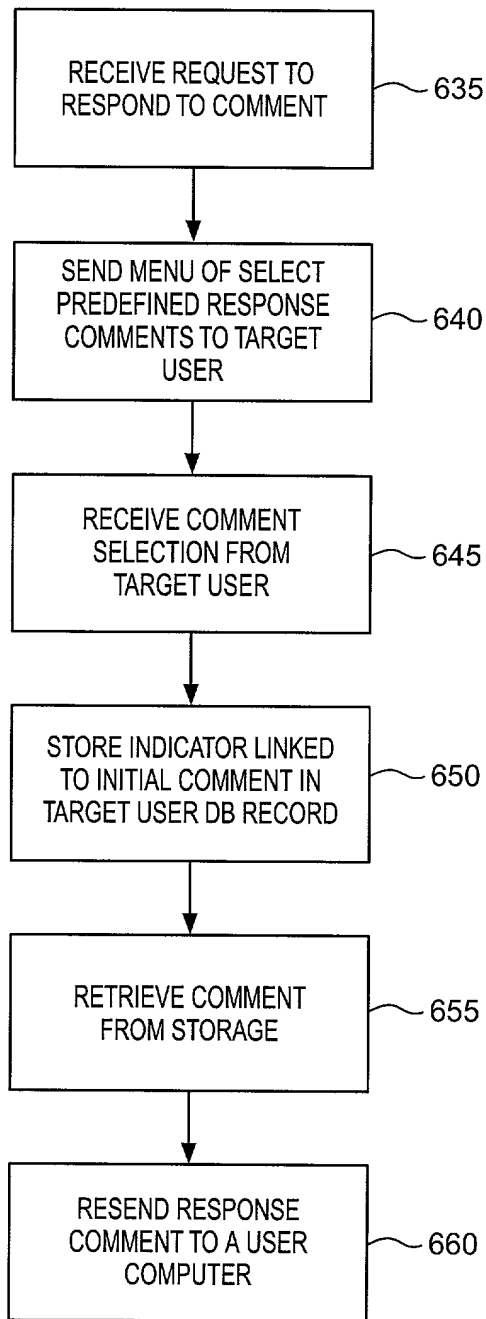
**FIG. 4**



**FIG. 5**



**FIG. 6A**



**FIG. 6B**

CONGRATULATION YOU WON!

LEAVE FEEDBACK ABOUT

BOB2000

YOUR USER ID

KURTL100

YOUR PASSWORD

XXXXXXX

ITEM: 1795 FUSEE POCKET WATCH

TRANSACTION: 157264

SELLER ID: BOB2000

COMMENTS (PICK ONE)

NA

POSITIVE

NA

NEUTRAL

NA

NEGATIVE

SUBMIT RESPONSE

FIG. 7A

741

NA

FAST SERVICE, **ITEM** AS REPRESENTED

ITEM BETTER THAN ADVERTISED

I HIGHLY RECOMMEND USER NAME GREAT PACKAGING, GREAT PRODUCT, GREAT GUY WORTH EVERY PENNY

POSITIVE COMMENTS DROP DOWN BOX, 730

743

NA

PRODUCT ACCEPTABLE

**USER NAME** DELIVERED WHAT HE PROMISED

NO OVATIONS, NO COMPLAINTS

NEUTRAL COMMENTS DROP DOWN BOX, 731

741

743

NA

**ITEM** ARRIVED BROKEN

**ITEM** DAMAGED IN TRANSPORT DUE TO INADEQUATE PACKAGING

**USER NAME** MISREPRESENTED THE ITEM, IT WAS NOT AS IT HAD BEEN REPRESENTED

NEGATIVE COMMENTS DROP DOWN BOX, 732

**FIG. 7B**

LEAVE FEEDBACK ABOUT

KURTL100

YOUR USER ID

BOB2000

YOUR PASSWORD

XXXXXXX

ITEM: 1795 FUSEE POCKET WATCH

TRANSACTION: 157264

BAGERID: KURTL100

COMMENTS (PICK ONE)

POSITIVE

NEUTRAL

NEGATIVE

SUBMIT RESPONSE

FIG. 8A

	▼
NA	
SENT CHECK PROMPTLY, GREAT TRANSACTION	
KURL100	CAN BUY FROM ME ANYTIME
GREAT GUY, GREAT EXPERIENCE, WOULD DO IT AGAIN	

POSITIVE COMMENTS DROP DOWN BOX

	▼
NA	
TRANSACTION WENT SMOOTHLY	
PAYMENT RECEIVED WITHIN REASONABLE TIME	
FAIR EXCHANGE	

NEUTRAL COMMENTS DROP DOWN BOX

	▼
NA	
KURL100	CANCELED HIS CHECK
KURL100	NEVER RESPONDED TO MY EMAILS
I'M GOING TO SUE KURL100	
KURL100	NEVER PAID FOR 1795 FUSEE POCKET WATCH

NEGATIVE COMMENTS DROP DOWN BOX

**FIG. 8B**

900

### RESPONSE COMMENT FORM

FEEDBACK HAS BEEN LEFT ABOUT YOU BY KURL100

CONCERNING TRANSACTION 157264

YOUR USER ID BOB2000

YOUR PASSWORD XXXXXXX

ITEM: 1795 FUSEE POCKET WATCH

TRANSACTION: 157264

BAGER ID: KURL100

KURL100'S COMMENT [ITEM] ARRIVED BROKEN, NOT PACKAGED PROPERLY

RESPONSE CHOICE NO RESPONSE ▼

SUBMIT RESPONSE

905 ↗  
 910 ↖

▼

NO RESPONSE

[ITEM] WAS PROPERLY PACKAGED

I WILL ACCEPT RETURN OF THE [ITEM] AND GIVE REFUND

CONTACT SHIPPING SERVICE TO MAKE INSURANCE CLAIM

[ITEM] WAS SOLD AS IS

RESPONSE CHOICE COMMENT BOX, 910

**FIG. 9**

